



РОМАНОВ ЛЕС

ЭКОТЕЛЬ

Approved

General manager of OOO Park
O.V. Solovyov



Rules of Accommodation at Romanov Les Ecohotel

1. Accommodation to Romanov Les ecohotel (hereinafter – ecohotel) shall be performed on the basis of submitting identification documents (for children – a birth certificate) and filling in the registration card in accordance with the p. 8 of the Decree of the Government of the RF as of October 9, 2015 No. 1085 “On approval of rendering hotel services in the Russian Federation”. When the guest provides his/her data, required for arranging an order, he/she gives his/her consent on processing his/her personal data (collection, storage, transfer, etc.) for the whole term of their effect in accordance with the Federal Law of the Russian Federation as of 27.07.2006 No. 152-FZ “On Personal Data”.
2. Payment for the services, rendered by ecohotel, shall be performed in accordance with the price list, approved by the Chief Executive Officer.
3. The single check-out time – 15 o'clock local time, and check-in time – 17 o'clock, is fixed in the ecohotel. In case a guest leaves upon the check-out time, it shall be additionally charged, as well as arrival prior to 15 o'clock. The additional time of stay in the room or in the cottage shall be paid for under the following conditions:
 - more than 1 hour, but less than 6 hours – 30% of the cost of accommodation;
 - more than 6 hours, but less than 12 hours – 50% of the cost of accommodation;
 - over 12 hours – 100% of the cost of accommodation.
4. Extension of accommodation term can be performed only in case of availability of free cottages/rooms.
5. The cost of accommodation for a cottage or a room refers to the number of the guests, specified in the price list. The number of extra guests cannot exceed the number of the additional places in a cottage or in a room, specified in the price list.
6. The amount of the guests, staying in a room cannot exceed: 2 people for Original category; 3 people in the room of Premium category; 2 people in the room of Romantic category; 3 people in the cottage of Standard category; people in the cottage of Comfort category; 11 people in the cottage of Villa category. Stay (not accommodation) of extra guests is permitted in the number of: maximum 4 people in the room of Original Category; maximum 6 people in the room of Premium category; maximum 2 people in the room of Romantic category; maximum 6 people in the cottage of Standard category; maximum 13 people in the cottage of Comfort category; maximum 15 people in the cottage of Villa category, herewith such stay (not accommodation) is allowed strictly prior to 22:00. Violation of any provision of this point of the Rules of Accommodation leads to imposing a fine in the amount of 10,000 rubles.
7. At leaving the territory of the hotel it is required to pay the whole debt owed to the ecohotel.
8. Holding of any event, which implies invitation of artists, MCs, ordering dishes or beverages from the restaurant of the ecohotel, active gaming, holding any events with sound accompaniment, at the territory of the ecohotel or in a cottage/room shall be approved by the Booking Department of the ecohotel not later than 24 hours prior to check-in. In case an event is held without the approval of the Booking Department of the ecohotel, the fine in the amount of 10,000 rubles shall be imposed. An event shall be deemed as approved in case of receipt of a written approval of that event from the Administration of Romanov Les ecohotel.

9. Unauthorized commercial activity (business activity, sales, rendering services) is prohibited on the territory of the hotel. Such activity shall be deemed as approved in case of receipt of a written approval from the Administration of Romanov Les ecohotel. The fine for violation amounts to 10,000 rubles.
10. Payment shall be performed in the rubles of the RF. At the territory of the hotel all settlements shall be performed by non-cash payment by fixation (accrual) of the cost of the rendered services on a non-cash payment Card. It is required to fill in the Registration Card of the guest and submit an identifying document to receive a non-cash payment Card. Payment by cash can be performed only to the desk person of the hotel in the building of the hotel. In case of loss of a non-cash payment Card, the fine in the amount of 500 rubles shall be imposed.
11. In case of booking (ordering) hotel rooms/cottages via telephone or via the web-site www.romanovles.ru, a guest shall accept the conditions, which are offered by Romanov Les Ecohotel for conclusion of the service agreement, in accordance with the price list, placed on the web-site www.romanovles.ru. The agreement is concluded between the ecohotel and a natural person, who is legally capable to act, has accomplished 18 years and purchases the goods and the services for his/her own use only, not connected with his/her business activity. The minimum and the maximum cost of orders and their number are not limited. The prices can be unilaterally changed by ecohotel. By arranging an order a guest notifies the ecohotel on his/her full and unconditional consent with the contents of the order and his/her intention to conclude a service agreement. In case a booking is cancelled not less than 7 days prior to the assumed check-in date, the ecohotel shall return the paid amount, and in case an order is cancelled later or in case of no show the hotel retains 100 per cent of the cost of the first day of accommodation.
12. These Rules of Accommodation shall be observed.
13. Upon the end of the term of accommodation a room shall be given over to a housemaid. Payment for the services of the ecohotel shall be performed at the desk person's.
14. The rules of fire safety for the residents of the ecohotel shall be observed.
15. The guests, who stay with minor children, shall be liable for them, in case they are left unattended.
16. It is required to treat the property and the equipment of the ecohotel with care and also keep order and cleanliness.
17. It is required to turn off mixers and water taps and switch off illuminating equipment and household appliances.
18. In case of discovery of faulty in operation of heating system of a cottage/room, illumination equipment and household appliances, water taps at the kitchen and in a bathroom, TV-set or any other equipment, located in a cottage/room, please, immediately inform the Desk Person on this fact (extension number – 101).
19. It is required to close doors and windows, when you leave a cottage or a room. The Administration shall not be liable for the property, left in a cottage/room. Please, use a safe box for storage of valuables.
20. Room-service to a cottage or a room is paid with addition of 20% of the cost of the order in accordance with the menu, or of the cost of the delivered goods, but not less than 500 rubles (except for delivery of firewood).
21. To provide order and safety of the guest of the ecohotel it is prohibited to:
 - give a key or a card of a guest to strangers. The fine of 1000 rubles is imposed for violation.

- store highly inflammable, explosive, toxic and narcotic substances and agents. The fine of 10,000 rubles is imposed for violation.
 - use pyrotechnical devices. The fine of 10,000 rubles is imposed for violation.
 - smoke in cottages, spa-centers, at the swimming pool, in the restaurant. The fine of 1000 rubles is imposed for violation.
 - visit spa-center and swimming pool under the influence of intoxicants. The fine of 2500 rubles is imposed for violation.
 - be present on a slide at the swimming pool (for the persons above 10 years). The fine of 5000 rubles is imposed for violation.
 - drink own alcoholic beverages at all the food service areas, including the entertainment center (night club). The fine of 5000 rubles is imposed for violation.
 - move and carry furniture, bedding and other property, which is provided in a cottage/room, away from the cottage. The fine of 1000 rubles is imposed for violation.
 - live together with pets without getting an approval from the Administration of Romanov Les ecohotel. The fine of 10,000 rubles is imposed for violation.
 - burn wood in a grate by your own and leave it unattended. The fine of 1000 rubles is imposed for violation.
 - light fires at the territory. The fine of 1000 rubles is imposed for violation.
 - enter the territory on your own transport without getting approval from the Administration. The fine of 3000 rubles is imposed for violation.
 - visit a spa-center, a Russian bath and a Finnish sauna with own beverages and food. The fine of 5000 rubles is imposed for violation.
22. Contribution of a deposit is the essential condition of accommodation in the ecohotel: for Standard cottage – 2000 rubles, for Comfort cottage – 3000 rubles, for Villa cottage – 5000 rubles, for a room of Original category – 2000 rubles, for a room of Premium category – 3000 rubles, for a room of Romantic category – 3000 rubles. The amount of the deposit can be used for payment, as a fine or a compensation for damage or it can be repaid to the guest in accordance with the payment method.
 23. In case the paid amount of the deposit is not enough for coverage of the incurred damage, a guest is obliged to make additional payment to cover this difference.
 24. A guest is obliged to compensate for damage, in case of loss or damage of the property of the ecohotel in accordance with the effective Price List for Damage of the Hotel Property.
 25. In case of failure to observe the Rules of Accommodation, the Administration of the ecohotel is entitled to evict the guest without repaying the cost of accommodation.

Have a pleasant rest in Romanov Les ecohotel!

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